

Satisfactory Academic Progress Policy (SAP)

The Financial Aid Office measures SAP (minimum cumulative GPA, maximum timeframe and pace of completion) at the end of each term (fall and spring).

The policy addresses the Satisfactory Academic Progress standards for undergraduate and graduate students enrolled in the International Dental Programs seeking Title IV eligibility.

The Federal Student Aid SAP policies are similar, but not identical to the University's Academic Standing policies. Students should review both sets of policies and ask for clarification as needed. Questions about federal student aid SAP policies should be directed to the Financial Aid Office. Questions about the University's Academic Standing policies should be directed to the Office of Student Affairs.

Conditions for Meeting Satisfactory Academic Progress Policy

1. Qualitative Measure (GPA)

- Undergraduate students must maintain a cumulative grade point average of 2.0 (equivalent to 7 in México) or higher.
- Graduate students must maintain a cumulative grade point average of 3.0 (equivalent to 8 in México) or higher.

Complete grades are 10, 9, 8, 7, 6, 5, 4, 3, 2, and 1. However, grades below 6 will place you in a credit-shortage status.

2. Quantitative Measure (Credit Progression)

- Student must complete their degree in 150% of the timeframe published the University's website and at a completion rate of 75%.
 - The **maximum timeframe** for an undergraduate degree in Dentistry is 13.5 semesters. The program takes 9 semesters to complete, multiplied by the 150%, the maximum number of semester to complete is 13.5 semesters a student can attempt to maintain satisfactory academic progress.

$$9 \text{ semesters} \times 150\% = 13.5 \text{ semesters}$$

- The **maximum timeframe** a student in the International Dental Plan – CIRO is 3 years. The program takes 2 years to complete multiplied by 150%, the maximum number of years to complete is 3 years a student can attempt to maintain satisfactory academic progress.

$$2 \text{ years} \times 150\% = 3 \text{ years}$$

Periods when a student is not eligible for, or does not receive, federal financial aid still count toward the maximum time frame.

In addition, students must complete 75% of the credit hours in which they are enrolled. Credit hours completed by credit hours attempted is the student's **pace of completion**, which must equal or exceed 75%.

Example: Hours attempted 66 x 75% = 49.50 (round to next whole number)
Minimum hours completed for satisfactory progress = 50

- Credit progression will be based on a cumulative total of attempted credits earned.
- Courses dropped after initiating the term, will count towards credits attempted.
- Repeated semesters will also be applied toward the maximum timeframe.
- Due to the nature of the International Dental Programs, no transfer credits are accepted.

Disqualification

Students who do not maintain satisfactory academic progress at the end of a term for the first time will be placed on **Financial Aid Warning**.

Students under Financial Aid Warning can receive student financial aid without submitting an appeal for **one term only** throughout the entire academic program. At the end of the term, the student must meet the criteria for satisfactory academic progress. If not, the student is placed on **Unsatisfactory Academic Progress**.

Students on Unsatisfactory Academic Progress are ineligible for student financial aid unless they submit an appeal and the appeal is granted. To be considered, an appeal must explain why the student failed to make satisfactory academic progress and what has changed in his/her situation that will allow him/her to make satisfactory academic progress at the next evaluation. If a student's appeal is granted, he/she is placed on **Financial Aid Probation** and can receive student financial aid for one term **only**.

At the end of the term, the student must meet the criteria for satisfactory academic progress. If not, the student is once again placed on Unsatisfactory Academic Progress and is ineligible for aid. The student can appeal again, but the latter appeal must be based on a different reason from the first. If it is not mathematically possible for a student who is appealing to reach satisfactory academic progress by the end of the next term, the student can be placed on an **Academic Plan** for a specific number of terms.

The Academic Plan will be used to evaluate the student's satisfactory academic progress until it expires. As part of this type of appeal process, our office may request for student to provide an academic/graduation plan signed by his/her career coordinated in addition to an appeal letter. Students will lose financial aid eligibility if they do not complete all of their coursework before the maximum timeframe allowed.

Withdrawals

Students who withdraw and/or who fail all courses in the last semester enrolled will be automatically placed on **Unsatisfactory Academic Progress**, regardless of prior Financial Aid status.

Appeal Process Guidelines

Students can appeal their disqualification from financial aid by completing a Satisfactory Progress Appeal. Students must provide an explanation of any mitigating circumstances that prohibited them from maintaining satisfactory academic progress throughout the semester in question.

- An explanation of why the student has failed to meet the minimum GPA/unit completion
- An explanation of how the student resolved or plans to avoid the mitigating circumstance
- A concise plan for successful GPA and/or unit completion in the future

The Appeal Form must be accompanied of supporting documentation

- Letters from professors, medical documentation, etc.)

Appeals are reviewed by Financial Aid counseling staff, and students will be notified of outcome by email. An appeal will be approved for one term only. Subsequent appeals must show the student continues to meet the plan of action and targeted completion date. There are no retroactive appeals. The last day to appeal for a term is Friday of second week of the commencing of the term.

Note:

- Students awaiting a response from SAP Appeal Review Committee are responsible for paying their tuition fees by the payment deadline to register for classes or to avoid late fees.
- Students who choose not to appeal and maintain satisfactory academic progress for the year will automatically be reconsidered for financial aid eligibility the following year.

Regaining Eligibility

Students may regain financial aid eligibility by meeting all of the SAP requirements or through an approved SAP Appeal. Sitting out for a period of time or paying for classes without financial aid will not reestablish SAP eligibility. If the student does not appeal or an appeal is not approved, the student must then plan to pay for each period of enrollment until the minimum GPA and Pace requirements are met. Students who cannot graduate within the maximum timeframe or have exceeded the limit will not be able to regain their eligibility on their own academic merit, but may submit an appeal.

Contact Information

Financial Aid Office is located in the main campus, besides the Student Residency building.

Campus Campestre Av. Universidad # 602 Col. Lomas del Campestre Leon, Gto. 37150 México	Hours of service Monday through Friday 9:00 a.m. to 2:00 p.m. and from 4:00 p.m. to 6:00 p.m.	Contact Elizabeth Torres Phone number: 52 (477) 710-8500 Ext.1514 E-mail address: etorrest@delasalle.edu.mx
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